# CATS for Culture Change

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## History

Regional Institute of TAFESA employed VETCAT and CURCAT in 2010

- > Analysed the results to develop an evidence based approach to planning
- Implemented a program to address skills gaps

Repeated both VETCAT and CURCAT in late 2012

> Analysed the results to judge effectiveness of program

# PD Campaign!

- Induction to Teaching and learning
- Formal mentor program
- Customised Certificate 4 and Diploma Courses
- Support for Degree in Adult Education and Masters programs
- Concerted effort in E-learning pedagogies
- 4MAT program
- Project funds for teams.
- Individual reports used for PD plans
- 30 hours formal PD per annum agreed

2010	National	2012	Measure
8.1%	6%	7%	1. Percentage of respondents categorised as novice practitioners, from the total number of respondents
58.9%	33%	18%	2 Percentage of respondents categorised as foundation established practitioners
1.9%	4%	2%	3 Percentage of respondents categorised as advanced learning and assessment specialists
25.8%	41%	49%	4 Percentage of respondents categorised as commercial specialists
5.4%	15%	24%	5 Percentage of respondents categorised as advanced VET practitioners
80%	83%	84%	6 Respondents' average rating of the extent to which their current skills meet the requirements of their job

2010	National	2012	Measure
77%	81%	81%	7 Level of foundation skills in learning facilitation: average self-rating
77%	79%	79%	8 Level of foundation skills in course organisation and student management: average self-rating
73%	77%	78%	9 Level of foundation skills in learning styles: average self-rating
77%	79%	81%	11 Level of foundation skills in assessment: average self-rating
71%	75%	76%	12 Level of foundation skill in learning theories: average self-rating
69%	74%	76%	13 Level of commercial skills: average self-rating
53%	53%	59%	14 Level of advanced learning and assessment skills: average self-rating

2010	National	2012	Measure	
84%	85%	86%	15 Level of generic skills (e.g. work in a team; problem solve): average self-rating	
72%	72%	74%	16 Level of skills in research and evaluation: average self-rating	
73%	75%	77%	17 Level of interest in PD in "Using technology to enhance the learning experience": nationally, the most popular skill area for professional development (PD) nationally, from a selection of 58 skills for PD	
73%	74%	75%	18 Level of interest in PD in "Facilitating e-learning": nationally, the second most popular skill area for PD, nationally	
69%	72%	72%	19 Level of interest in PD in "Facilitating flexible learning": nationally, the third most popular skill area for PD, nationally	
63%	65%	73%	20 The extent to which available PD meets practitioners' needs: average self-rating	

## Culture Change

- Before the CATs:
  - Communicate the benefits for individuals, teams and the organisation.
  - Allay fears and always be positive (negativity spreads like the flu!)
  - Spread the word. And then do it again!
  - Be honest about plans for the results.
- After the surveys:
  - Communicate the good news stories
  - Identify the skill gaps and communicate those too.
  - Give teams or Faculties some autonomy about their plans and responses.
  - Be honest! Do what you said you were going to do. And always 'advertise' as a response to CATs data.\*-
  - Don't try to do it all in a hurry. Culture change takes time.
  - Policy changes need consultation with everyone.

#### Research Context

- Political
- Quality
- Ageing workforce (Skilled)
- Education versus training
- More professionalised approach internationally
- More Professionalised approach for VET



#### **Research Proposal**

- Due in May
  - Background & relevance of study
  - Issues in the literature
  - Literature Review (mini)
  - Research question(s)
  - > Data
  - Methodology
  - Research Framework & Thesis organisation
  - > Calendar.



#### Where am I up to?

- Literature Themes
  - > Context
  - > Quality
  - Workforce Development
  - Learning Culture
  - Situated Learning, Workplace learning



#### Observations

- There's so much literature already about VET! Does anyone take any notice?
- Culture change can't just come from the top!
- Quality is more than just compliance; TAFE needs to talk about this.
- Lecturer skills are critical
- Educational Leadership very important