




## JMA National Forum

*Professional Conversations:  
A Learning Journey*

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**November 2012**



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Sunshine Coast TAFE's vision-  
"A Business Built of the Customer Experience"

Setting the scene: where we were...  
'Paradigm's – supporting moving on and building on this thinking

- VETCAT Survey 2010
- High acceptance


VET Practitioner–placed in the centre of their L&D Journey

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What we learned:


- Common language around teaching and learning quality
- Tailored approach to L&D planning
- Upgrade the Teacher Profiling system
- Value of Professional conversations –
  - with peers
  - and their managers
- Performance Management discussions (PIMs- personal impact maps)




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Where we want to be:



- The customer experience is everything – DISCOVER, DECIDE, CONNECT, COMPLETE, EXTEND
- VET Practitioners committed to our customers
- Educational and industry credibility
- Building professional capacity and educational excellence from whatever level
- Reinforces SCIT as a learning organisation

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Where we want to be:


- All about me, where I am at, what I need, where do I get support and its my own journey
- Builds on VETCAT™ Survey - the journey from entry to advanced practice
- Conversations with Heads of School through PIMs (performance outcomes and L&D Planning)





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How do we get there?

- Mind shift – to being the driver of my journey
- Giving our VET practitioners the tools – road map
- Educational Leadership – road-side assistance
- In- house, low cost customised activities
- Professional conversations and networks- vertically and horizontally
- 'Building Excellence in Teaching' (BEIT) activities- e.g. BOOT CAMP, Educational Ekka, workshops







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**ACTIVITY:**


- For the Scenario presented
- Using the L&D Journey Plan and the VETCAT Skills Sets -Design a 12 month L&D Journey for this VET Practitioner to build his/her capabilities

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**OUTCOMES: where are we going next?**

- Quote from BOOT CAMP feedback  
*"it gives me permission to be where I am now"*
- Recognises - no one knows everything from day 1
- Using trial and error is OK! Its called Continuous Improvement
- Raising Self Awareness
- Making meaning of being a VET Practitioner




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### *The journey*

*Someone told me once I should focus on the destination  
How wrong that someone was  
I soon realized that as I went along  
I would never truly know what my destination would be  
The journey was all I had...So I became the journey  
And the journey was my happiness*

Questions?  
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